

New Braunfels Police Department

Chief of Osbaldo Flores

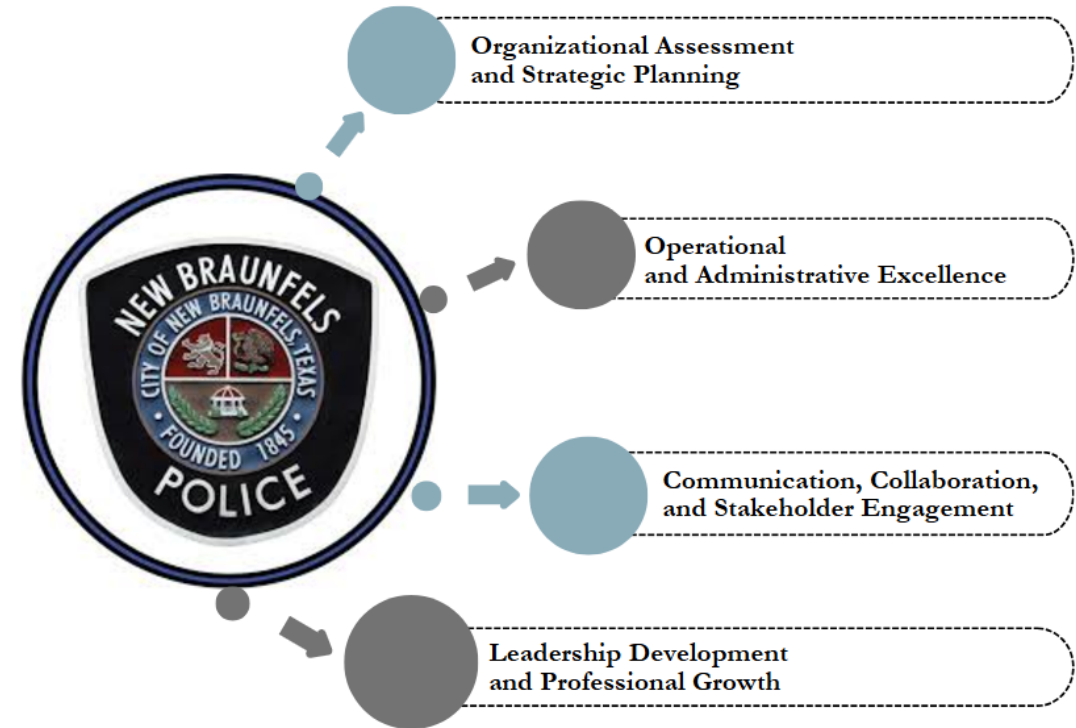
April 9, 2025



Department Overview



- ▲ 175 sworn officers
- ▲ 40 professional staff
- ▲ Three Divisions: Operations, Administration, Support Services
- ▲ 79,449 (32% increase over prior year) calls for service annually
- ▲ 4,195 (.5% decrease over prior year) traffic accidents
- ▲ 44,132 (1.9% decrease) 911 calls handled annually (PD and FD) which equates to approximately 121 per day
- ▲ FY 2025 Adopted Budget of \$28,592,218
- ▲ Online Reporting and E-Case Filing
- ▲ Response Time (Priority One Calls): 6 minutes (median)
- ▲ Response Time (Non-Emergency Incidents): 15 minutes (median)



Organizational Profile



- ▲ Culture and Atmosphere
- ▲ Employee Wellness
- ▲ Chaplaincy Program
- ▲ Mental Health
- ▲ Crime Victim Liaisons
- ▲ Community Engagement
- ▲ School Resource Officers (SROs)
- ▲ Street Crimes Unit
- ▲ K-9 Unit
- ▲ Drone Unit
- ▲ Federal Agency Assignments:
 - ▲ 2 on FBI Safe Streets Task Force
 - ▲ 1 Homeland Security
 - ▲ 1 US Marshals Service Fugitive Task Force
- ▲ Tourism and Event Management



Boards and Communication



▲ Chief's Advisory Board:

▲ Membership

- ▲ NBPD and NBFD Chiefs
- ▲ 2 – MLK Foundation (President and Vice President)
- ▲ 1 – LULAC Representative
- ▲ 2 – Local Pastors
- ▲ 1 – NBPOA President
- ▲ 1 – Community Member (formerly non-profit representative)
- ▲ 3 – Vacancies

▲ Employee Advisory Council (in development):

▲ Recognition

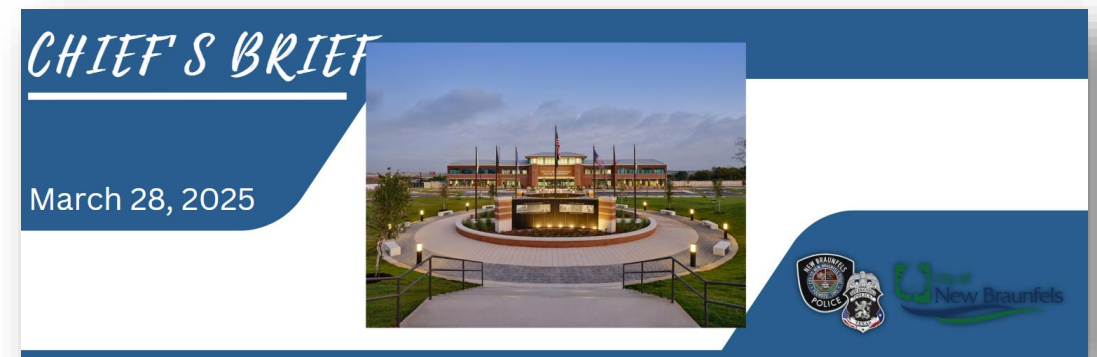
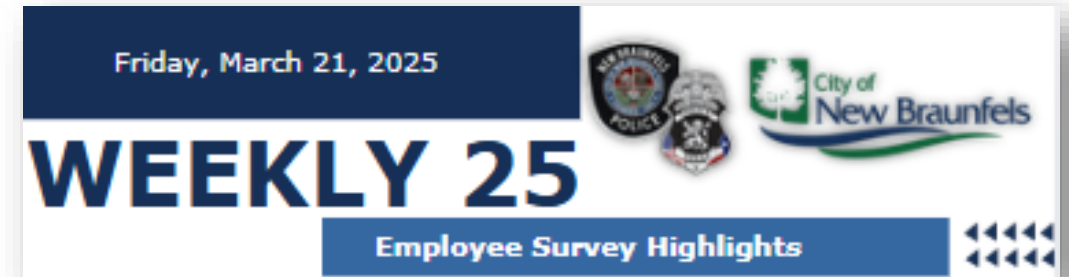
▲ Uniform Standards

▲ Technology

▲ Membership

- ▲ Comprised of various sworn and professional staff positions from throughout the department

▲ Weekly 25 and Chief's Brief



Questions?

